Appendix C, Pricing Index
to DIR-SDD-1727
Carahsoft Technology Corporation

BMC Software Publisher/Product	Customer Discount
BMC Service Assurance Products	
BMC Performance Assurance - "BPA"	20.90%
BMC Performance Manager - "BPM"	20.90%
Data Management - "DM-DS"	20.90%
ProactiveNet - "Intelligent Events"	20.90%
SIEM	20.90%
Transaction Management	20.90%
BMC Service Automation Products	**Customer Discount**
BCAN	20.90%
BCAC	20.90%
BCAS	20.90%
Bladelogic	20.90%
Discovery	20.90%
BMC Atrium Orchestrator	20.90%
BMC Service Support Products	**Customer Discount**
IDM	14.25%
SDE	20.90%
Remedy ITSM/Atrium Core	14.25%
SLA/SLM	14.25%
BMC Identify Products	20.90%
BMC Mainframe Service Management Products	**Customer Discount**
BMC Control-M and Control-D Products	20.90%
BMC Data Management Products	20.90%
BMC Mainview Products	20.90%
BMC OnDemand Products	**Customer Discount**
BMC Remedy OnDemand Offerings - up to 250 users	22.25%
BMC Remedy OnDemand Offerings - over 250 users	12.25%
BMC ServiceDesk on Force.com - up to 250 users	22.25%
BMC ServiceDesk on Force.com - over 250 users	12.25%
Subscription Renewal - up to 250 users	12.25%
Subscription Renewal - over 250 users	12.25%
Related Services	**Customer Discount**
BMC Support Discount for all product Categories listed above)	0.00%
BMC Private, Public and E-Learning Classes	12.25%
BMC Learning Pass Credits (LPCs) and WBT Volume Packs - up to 20 LPCs	0.00%
BMC Learning Pass Credits (LPCs) and WBT Volume Packs - over 20 LPCs	1.75%